

Sr. No.	Key Performance indicator (KPI)	Level of Monitoring	Name of Nodal Officer	Contact Details	API	Portal Link
1	Completion of financial accounts by 30 th Sept.	CFO/PSTCL, Patiala		Qpstcl.org 96461-1	-----	https://www.pstcl.org/kpi.aspx
2	Reduction of interest burden	Director/F&C, PSTCL	CAO/F&A, PSTCL, Patiala.	fa@pstcl.org 96461-18739	-----	
3	ATC/TTC limit	CE/SLDC, PSTCL, Patiala	Dy.CE/ SLDC (Operation), PSTCL, Patiala	se-sldcop@pstcl.org 96461-18004	-----	
4	Transmission Losses	CE/P&M, PSTCL, Ludhiana	ASE/W&A, P&M, PSTCL, Ludhiana	ce-pm@pstcl.org 96461-18208	-----	
5	Transmission System Availability	CE/P&M, PSTCL, Ludhiana	ASE/W&A, P&M, PSTCL, Ludhiana	ce-pm@pstcl.org 96461-18208	-----	
6	Transmission Line Addition	CE/TS, PSTCL, Patiala	SE/Planning, PSTCL, Patiala	se-planning@pstcl.org 96461-18769	-----	
7	MVA Addition	CE/TS, PSTCL, Patiala	SE/Planning, PSTCL, Patiala	se-planning@pstcl.org 96461-18769	-----	